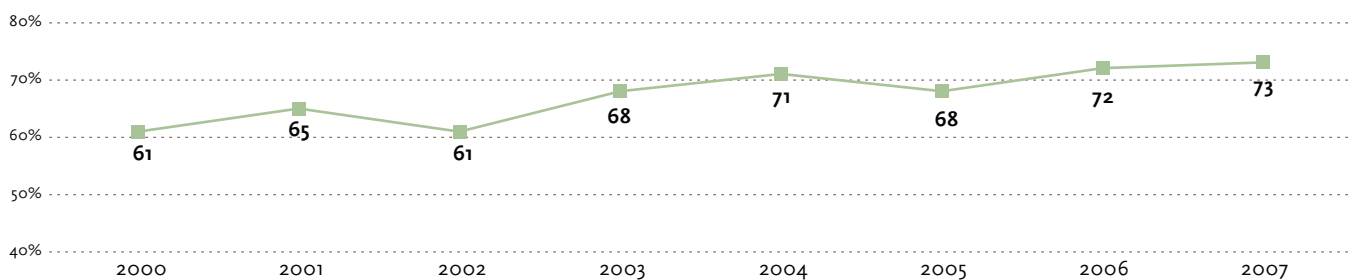


# 401(k) Plan Sponsors Report High Satisfaction with Services

Recent survey results from Boston Research Group, a strategic market research and consulting firm, conclude the competitive environment of the 401(k) services industry has clearly added value for plan sponsors and participants. Plan sponsors' satisfaction with their relationships with their bundled service providers has risen over time. In 2007, nearly three-quarters of plan sponsors surveyed indicated they were "very satisfied."

## Plan Sponsors' Satisfaction with Service Providers Has Risen

(percent of plan sponsors who are "very satisfied")



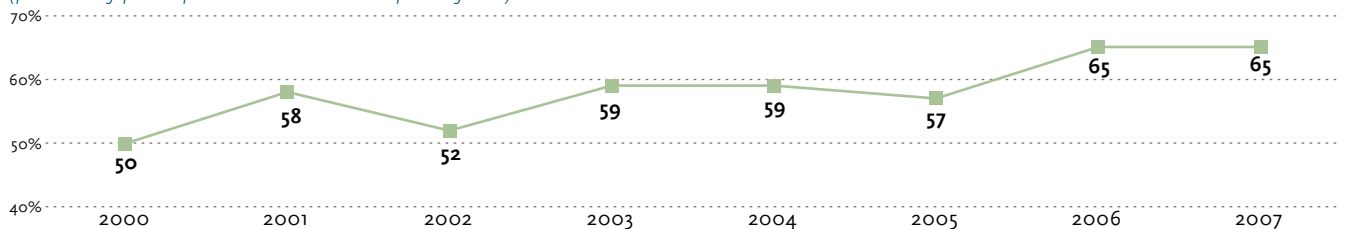
Note: Annual surveys of approximately 1,700 401(k) plan sponsors regarding their relationships with service providers including mutual fund companies, life insurance companies, brokerage firms, banks, and other bundled service providers.

Source: DCP 2007 Study by Boston Research Group

The Boston Research Group research also finds that a majority of plan sponsors are very satisfied with the "value for the dollar" from their bundled service providers. The research concludes that plan sponsors give very high ratings on this price/quality satisfaction question. In 2007, about two-thirds of plan sponsors surveyed were "very satisfied" with the value for the dollar.

## Plan Sponsors' Assessment of Provider Services' Value for the Dollar

(percent of plan sponsors who are "very satisfied")



Note: Annual surveys of approximately 1,700 401(k) plan sponsors regarding their relationships with service providers including mutual fund companies, life insurance companies, brokerage firms, banks, and other bundled service providers.

Source: DCP 2007 Study by Boston Research Group



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